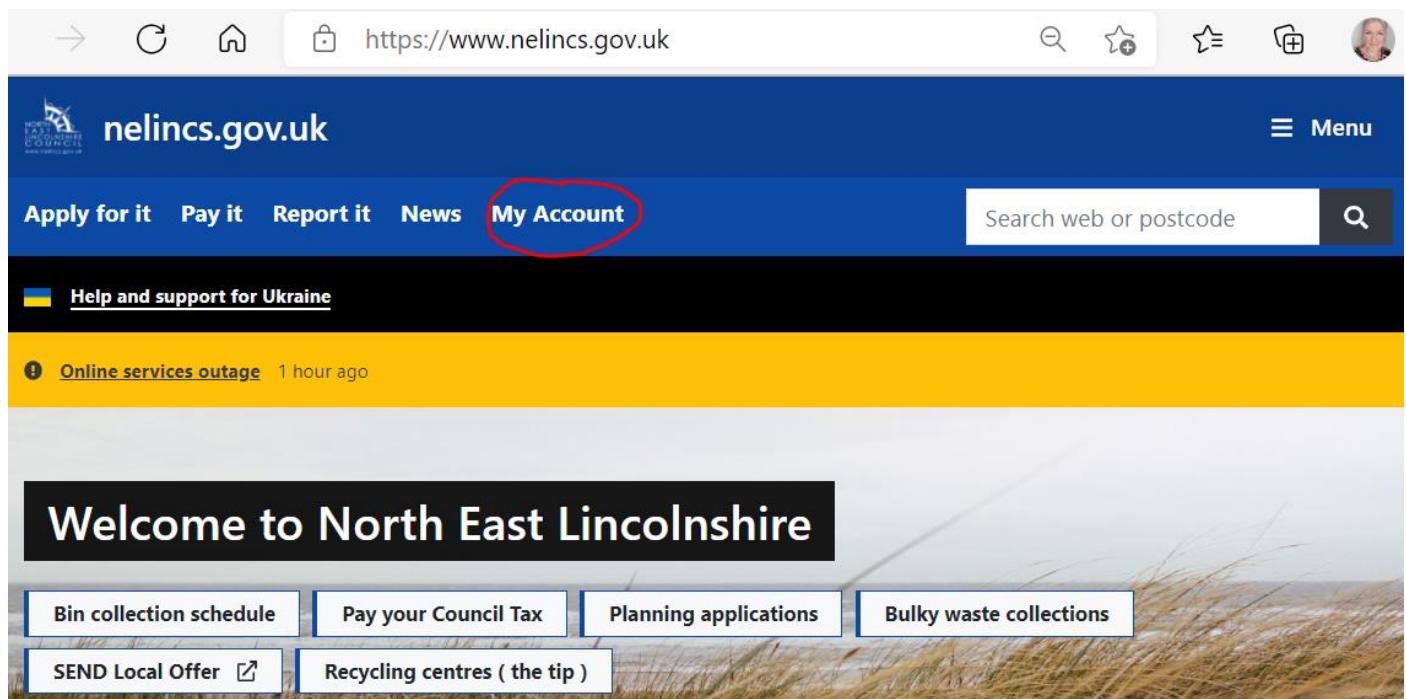


NORTH EAST LINCOLNSHIRE COUNCIL'S SELF SERVICE PORTAL

Did you know you can report issues or request services via the North East Lincolnshire Council website? Use the self-service portal to access a range of public services online. Simply fill in an online form and then track the progress of your requests. You can also view your own council tax records and benefit payment information.

Create your account

To create your account, go to www.nelincs.gov.uk and click on My Account.



This opens the self-service portal:

Welcome to the North East Lincolnshire Council self service portal

The portal securely checks who you are and allows you to use your account to access a range of public services online. You can apply for services, report issues and track the progress of some of your requests.

Create an account

To register for a self serve account you need to [Create an account](#).

Services available

Choose from a list of [Services](#) we offer online and track those form submissions in [My Requests](#).

Grab your mobile, tablet or laptop and get comfy! Online self-serve is here.

Popular Services

> Go to Online Services

🗑️ Dog Fouling

🐦 Dead animals and birds

🚗 Fly tipping

🔪 Graffiti removal

🕒 Gullies - blocked or smelling

👤 Littering, street and beach cleaning

🐕 Litter and dog waste bins (Dual bins)

Click on Create an account and you will be taken to a registration page:

Self service portal Register Login

Registration

Please enter your email and a password to register for self

Email *

Password *

Confirm Password *

Enter all the required information and choose a strong, memorable password. Once submitted, you'll receive an email to the email address you have entered – simply follow the instructions in this email to activate your account.

Now when you return to the self-service portal, you should click on Login to go to your account:

Self service portal Register **Login**

[Home](#)

Welcome to the North East Lincolnshire Council self service portal

The portal securely checks who you are and allows you to use your account to access a range of public services online. You can apply for services, report issues and track the progress of some of your requests.

Create an account

To register for a self serve account you need to [Create an account](#).

Services available

Choose from a list of [Services](#) we offer online and track those form submissions in [My Requests](#).

Grab your mobile, tablet or laptop and get comfy! Online self-serve is here.

Popular Services

- > Go to Online Services
- 🗑 Dog Fouling
- 🐦 Dead animals and birds
- 🪰 Fly tipping
- 🔪 Graffiti removal
- 🗑 Gullies - blocked or smelling
- 🗑 Littering, street and beach cleaning
- 🐾 Litter and dog waste bins (Dual bins)

Complete all the necessary fields to create your profile – this will save you entering this information each time you report an issue.

Submitting an enquiry

Make sure you have logged in to your account by going to www.nelincs.gov.uk and clicking on My Account.

To submit an enquiry, you can use the popular service links if applicable, or if not, click on Services to choose from a comprehensive list:

Welcome to the North East Lincolnshire Council self service portal

The portal securely checks who you are and allows you to use your account to access a range of public services online. You can apply for services, report issues and track the progress of some of your requests.

Create an account

To register for a self serve account you need to [Create an account](#).

Services available

Choose from a list of [Services](#) we offer online and track those form submissions in [My Requests](#).

Grab your mobile, tablet or laptop and get comfy! Online self-serve is here.

Popular Services

> Go to Online Services

🗑️ Dog Fouling

🐦 Dead animals and birds

🪰 Fly tipping

🖌️ Graffiti removal

🗑️ Gullies - blocked or smelling

🗑️ Littering, street and beach cleaning

🐾 Litter and dog waste bins (Dual bins)

A to Z of services

Search available services

Search

A Abandoned Vehicles
Accommodation provider business listing on the Discover North East Lincolnshire website
Additional Restrictions Grant (Omicron) - Hospitality, leisure and accommodation
Adult Social Care Omicron Support Fund
Alexandra Dock Business Centre meeting room booking form
Allotment Application form
Allotment application to register a plot helper
Allotment livestock request
Allotment plot enquiry
Allotment shed application form
Allotment tenants notification to cultivate a plot form
Animal welfare establishment complaint
Anti-social behaviour report
Apprenticeship levy application
ASB Case review community trigger
Assisted collection service amendments
Assisted household collection request

F Families First newsletter mailing list request
Fences and barriers
Fireworks and explosives storage licence
Fixed penalty notice
Fly tipping
Food hygiene re-inspection
Foster carer review for looked after children (11 to 16 years old)
Foster carer review for looked after children (4 to 10 years old)
Foster carer review of approval (Carer's comments)
Foster carer review placement report (Social worker)
Fostering - Children's comments 0 to 11
Fostering - Children's comments 16 plus
Fostering - Children's comments age 12 to 16
Fostering and adoption enquiries
Fraud report
Freedom of information request

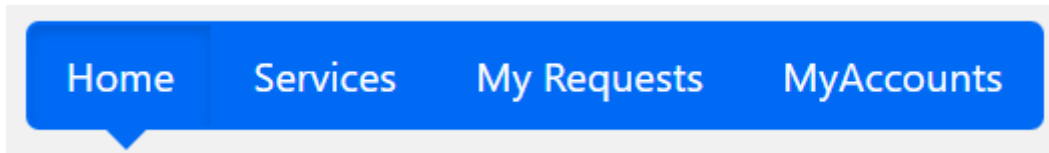
P Parking
Parking enforcement
Parking Waiver
Parks and play areas
Pay your Council Tax
Penalty Charge Notice refund
Personal Budget Support
Personal Licence change or reissue
Petroleum storage registration
Phone n Ride feedback
Portable signal lights
Prepaid toilet access cards
Public question time at council meetings
Public Rights of Way and Bridleways
Public Space Protection Order Notice
Public Transport information request
Public Transport new facility request

R Recycling Banks full or overflowing
Refuse, recycling and garden waste bin repairs
Report a concern about a child

Follow the instructions to complete the relevant form, making sure you provide as much detail as possible.

Navigation buttons

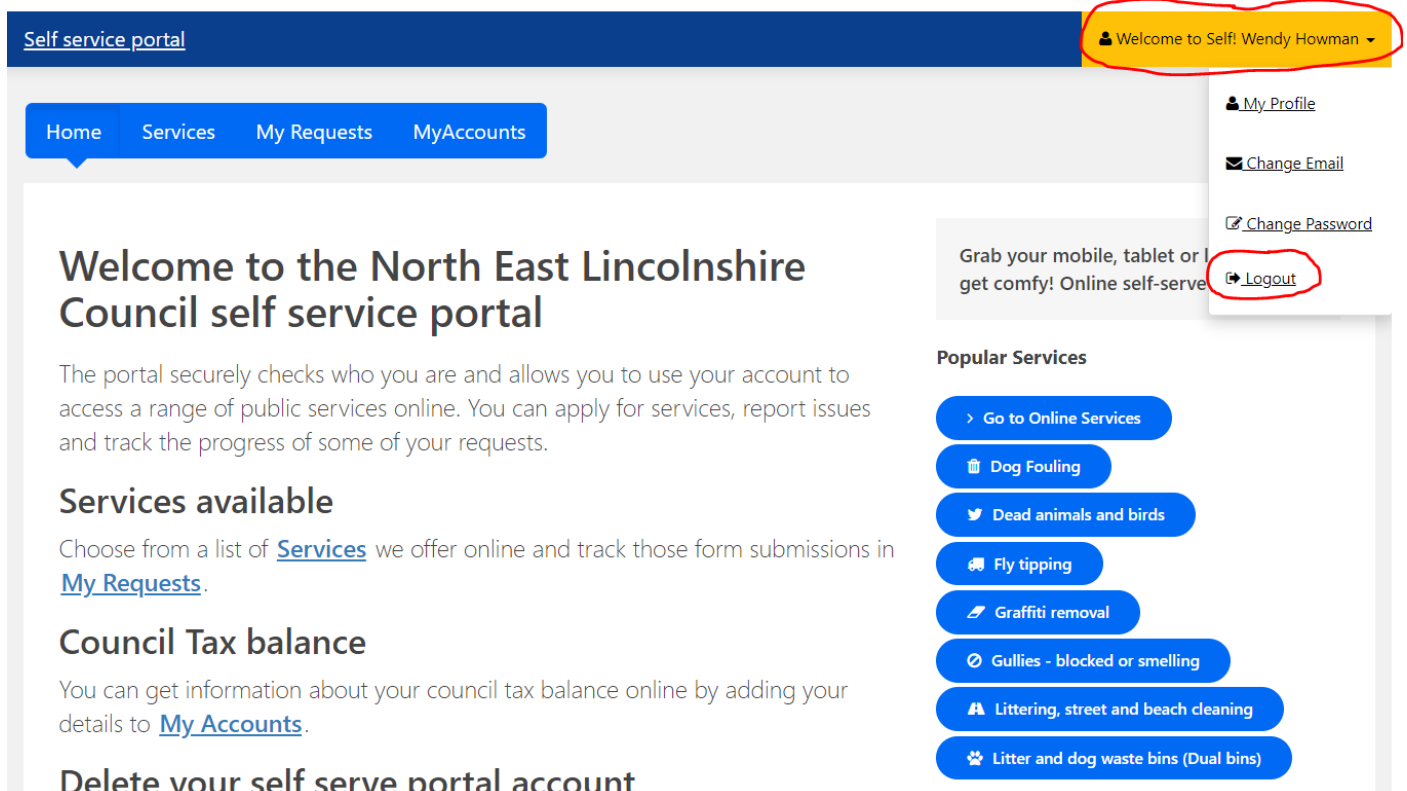
You can also use the navigation buttons here:



- Home - this will return you to the self-service home page
- Services – this will display the online forms available or may lead you to a relevant webpage
- My Requests – this allows you to track some of your requests and view progress
- MyAccounts – this provides information about your own council tax and benefit payments (only available if you have added your account due to greater security – follow the instructions on screen to do this)

To log out of the self-service portal

To log out, click on your name in the top right then click on Logout.



The screenshot shows the self-service portal interface. At the top, there is a dark blue header with 'Self service portal' on the left and a yellow user menu on the right containing 'Welcome to Self! Wendy Howman'. Below the header is a blue navigation bar with buttons for 'Home', 'Services', 'My Requests', and 'MyAccounts'. The main content area features a large heading 'Welcome to the North East Lincolnshire Council self service portal' and a paragraph explaining the portal's security and services. There are sections for 'Services available', 'Council Tax balance', and 'Delete your self serve portal account'. On the right side, there is a 'Popular Services' list with buttons for various services like 'Go to Online Services', 'Dog Fouling', 'Dead animals and birds', 'Fly tipping', 'Graffiti removal', 'Gullies - blocked or smelling', 'Littering, street and beach cleaning', and 'Litter and dog waste bins (Dual bins)'. A user menu is open on the right, showing options like 'My Profile', 'Change Email', 'Change Password', and 'Logout', with the 'Logout' option circled in red.

If you require help to complete an online form, please contact Customer Services on (01472) 313131.